https://itorizon.com/job/senior-qa-manager-saas-wms-product/

Senior QA Manager – SaaS WMS Product

Description
About Us:

ITOrizon, a global IT company, brings domain expertise, industry best practices, and technology depth to help enterprises achieve excellence in Supply Chain Processes, Operational Innovation, and Digitalization programs. UCBOS, is a next-generation enterprise technology and business solutions, revolutionizing digital transformation with its unique "Zero Code" platform – Karolium. We are a fast-growing enterprise SaaS company transforming warehouse operations for global businesses. Our intelligent platform empowers companies to streamline inventory, fulfilment, and logistics, providing end-to-end visibility and agility. We combine innovation with deep supply chain expertise, we help enterprises scale efficiently and adapt quickly to a changing market. We are building the next generation of Warehouse Management Solutions (WMS) to redefine how businesses operate and grow.

Role Overview:

As the Senior QA Manager, you will own the quality strategy and execution for our WMS SaaS product. You'll lead automation initiatives, manage UAT cycles, and collaborate with cross-functional teams to deliver a robust, high-performing platform. This role demands hands-on leadership, strategic thinking, and a deep understanding of enterprise SaaS testing.

Description:

- Define and lead QA strategy across functional, regression, integration, performance and Chaos testing
- Own end-to-end UAT planning, execution, and stakeholder alignment for SaaS releases
- Drive automation initiatives using modern frameworks and tools; EndTest experience is a plus
- Collaborate with Product, Engineering, and Delivery teams to ensure test coverage and release readiness
- Build and manage a high-performing QA team; mentor and upskill junior testers
- Establish and monitor quality metrics, defect trends, and release health indicators
- Ensure compliance with enterprise-grade standards for reliability, scalability, and usability
- Continuously improve QA processes, tools, and documentation

Responsibilities

- Lead QA for a mission-critical SaaS product used by global enterprises
- Drive innovation in automation and quality engineering
- Be part of a collaborative, growth-focused culture in our Bangalore HQ
- Competitive compensation, leadership opportunities, and career advancement

Qualifications

Hiring organization
ITOrizon

Employment Type
Full-time

Experience
10+ Years

Role Category
Senior Manager

Industry
SaaS | Warehouse Management | ERP | Enterprise Tech

Job Location
Bangalore, India

Date posted
September 23, 2025

- 10+ years of QA experience in SaaS, ERP, or WMS environments
- Proven track record of owning UAT cycles for enterprise SaaS products
- Strong expertise in test automation frameworks and scripting languages
- Hands-on experience with automation tools; EndTest knowledge is a strong advantage
- Deep understanding of warehouse operations and ERP workflows
- Excellent leadership, communication, and stakeholder management skills
- Familiarity with Agile methodologies and tools like JIRA, Confluence, TestRail, etc

Good to have:

- Experience with API testing, performance testing, and CI/CD integration
- Exposure to cloud-native platforms and multi-tenant SaaS architecture

How to Apply:

If you're ready to own quality at scale and shape the future of enterprise WMS SaaS testing, we'd love to hear from you.

Email your Resume to engage@itorizon.com