ITOrizon®
HIGH IMPACT PROFESSIONAL SERVICES

https://itorizon.com/job/senior-network-system-cloud-specialist/

Senior Network, System & Cloud Specialist (Shift Lead – Network, Linux, Nginx, AWS)

Hiring organization
ITOrizon

Employment Type
Full-time

Experience
5+ Years

Role Category
Cloud Specialist

Role
Senior

Job Location
Trichy, India, India

Working Hours
Shift Timing: Night Shift (9:00 PM – 7:00 AM)

Date posted
April 9, 2026

Description

About Us

ITOrizon is a global consulting and technology company that helps enterprises design, implement, and optimize complex supply chain and digital transformation initiatives. Headquartered in Atlanta, USA, with offices in India (Bengaluru) and the UAE (Sharjah), we partner with global clients across retail, manufacturing, logistics, and distribution sectors.

We combine deep domain expertise with modern technology to deliver practical, scalable solutions. Our teams work across strategy, implementation, and managed services — helping organizations adopt leading platforms such as Oracle, Manhattan, Blue Yonder, and our next-generation composable enterprise platform, Karolium.

Role Overview

As a Shift Lead, you will own infrastructure operations during the night shift, ensuring seamless system performance, effective incident management, and smooth shift transitions.

This is a hands-on technical + leadership role, requiring strong expertise in infrastructure along with ITSM discipline and team coordination skills.

Key Responsibilities

Network & Infrastructure Operations

- Manage and support enterprise network infrastructure:
  - Routing, switching, firewalls
- Configure and maintain:
  - VPNs, IPSec tunnels, site-to-site connectivity
- Troubleshoot:
  - Network latency, connectivity, and performance issues

Linux & Nginx Administration

- Administer Linux systems:
  - Installation, configuration, patching, tuning, troubleshooting
- Manage Nginx:
  - Web server, reverse proxy, load balancer
- Handle:
  - SSL/TLS certificates
  - Secure configurations
  - Performance optimization

AWS Cloud Operations

- Manage AWS services:

    - EC2, VPC, subnets, routing tables
    - Security groups, NACLs, IAM
- Design and support:
    - Network segmentation and hybrid connectivity
- Implement:
    - AWS security best practices
    - Access control and encryption
- Monitor:
  o Availability, performance, and cost optimization

Monitoring, Observability & Reliability

- Use monitoring tools to track:
    - System health, performance, availability
- Analyze:
    - Logs, metrics, alerts
- Conduct:
    - Root Cause Analysis (RCA)
- Implement preventive and reliability improvements

ITSM, Incident & Change Management

- Operate within ITSM frameworks:
    - Incident, Problem, Change, Service Request
- Own incident resolution during shift
- Ensure SLA and OLA compliance
- Participate in:
    - Change planning and execution
- Maintain:
    - Documentation, runbooks, and shift logs

Shift Lead Responsibilities

- Lead night shift operations (9 PM – 7 AM)
- Assign and coordinate tasks across team members
- Ensure smooth shift handovers with clear communication
- Manage escalations and stakeholder communication
- Maintain operational discipline and compliance

Required Skills & Expertise

- 5+ years of experience in:
    - Network, Linux, and Cloud Operations
- Strong expertise in:
    - Linux system administration
    - Nginx configuration and troubleshooting
- Hands-on experience with:
    - AWS (VPC, networking, security, IAM)
- Knowledge of:
    - VPN, IPSec, site-to-site connectivity
- Experience with:
    - Monitoring and observability tools
- Exposure to:
    - 24×7 or shift-based environments
- Strong understanding of:
    - ITSM processes and operational governance
- Good leadership, communication, and coordination skills

Certifications

- Mandatory / Strongly Preferred
  - AWS Certified Solutions Architect – Associate OR AWS Certified SysOps Administrator
  - Linux Certifications (RHCSA / RHCE or equivalent)
- Good to Have
  - ITIL Foundation
  - CCNA / CCNP
  - Security certifications

Ideal Candidate Profile

- Hands-on engineer with strong operations and troubleshooting mindset
- Comfortable working night shifts and handling production issues independently
- Proven ability to lead shifts and manage critical incidents
- Structured, disciplined, and calm under pressure
- Proactive in improving system reliability and operational stability

Why Join Us?

- Work on enterprise-scale infrastructure and cloud environments
- Gain leadership exposure through shift ownership
- Clear growth path into:
  - Infrastructure Leadership
  - Cloud Operations Leadership
- Stable role supporting global systems from Trichy

How to Apply:

Email your Resume to engage@itorizon.com