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Junior WMi Application Support Analyst

Hiring organization
ITOrizon

Employment Type
Full-time

Experience
1 to 3 Years

Role Category
Analyst

Industry
Cloud Infrastructure | SaaS | PaaS | Enterprise Tech

Job Location
Bangalore, India, India

Date posted
March 9, 2026

Description

About Us

ITOrizon is a global consulting and technology company that helps enterprises design,
implement, and optimize complex supply chain and digital transformation initiatives. Headquartered in Atlanta, USA, with offices in India (Bengaluru) and the UAE (Sharjah), we partner with global clients across retail, manufacturing, logistics, and distribution sectors.

We combine deep domain expertise with modern technology to deliver practical, scalable solutions. Our teams work across strategy, implementation, and managed services — helping organizations adopt leading platforms such as Oracle, Manhattan, Blue Yonder, and our next-generation composable enterprise platform, Karolium.

Role Overview:
ITOrizon is looking for a detail-oriented Junior WMi Application Support Analyst to support testing, troubleshooting, and basic configuration activities for the Manhattan WMi (Warehouse Management for iSeries) platform.

This role involves navigating application interfaces, validating system functionality through testing, performing SQL queries for data validation, and assisting with issue analysis. The ideal candidate will have exposure to WMS applications, testing methodologies, and database validation techniques.

This position is suitable for candidates with 1–3 years of experience in application support. QA testing, or warehouse management systems.

Responsibilities

- Perform **manual testing** of WMS/WMi applications across multiple functional modules.
- Validate application workflows by navigating system screens, forms, and business processes.
- Develop and execute **test cases, test scenarios, and regression tests** for new releases and system updates.
- Use **SQL queries** to validate application data, transactions, and system outputs.
- Assist in **troubleshooting application issues** and support root cause analysis.
- Coordinate with **development and technical teams** to resolve defects and system issues.
- Document **test cases, defect reports, and system documentation.**
- Support **application configuration and validation activities** as needed.
- Ensure adherence to **testing standards and quality assurance practices.**

Qualifications

- Bachelor’s degree in Computer Science, Information Technology, or related field.
- 1–3 years of experience in application support, QA testing, or WMS testing.
- Exposure to Manhattan WMi / Warehouse Management Systems.
- Working knowledge of SQL for data validation and queries.
- Understanding of warehouse and logistics processes.

Preferred Skills

- Exposure to RPGLE programming (optional).
- Familiarity with IBM iSeries environment.
- Strong analytical and troubleshooting skills.
- Good documentation and communication skills.

What We Offer

- Opportunity to work with leading warehouse management technologies.
- Exposure to global supply chain and logistics platforms.
- Collaborative and growth-focused work environment.

How to Apply:

Email your Resume to engage@itorizon.com